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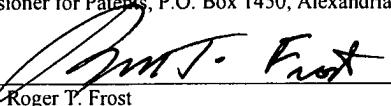
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: John Ruckart Examiner: James Kramer
Serial No.: 10/015,250 Group Art Unit: 3627
Filed: December 12, 2001 Docket: 60027.0317US01/BS01253
Confirmation No.: 6309
Due Date: February 12, 2006
Title: Methods and Systems for Communicating with Customers



CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on February 10, 2006.

By: 
Name: Roger T. Frost

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Commissioner for Patents
P.O. Box 1450
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PATENT TRADEMARK OFFICE

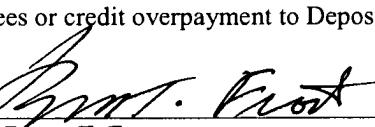
Sir:

We are transmitting herewith the attached:

- Transmittal Sheet in duplicate containing Certificate of Mailing
- Request For Continued Examination and fee of \$790.00
- Fourth Response
- Request for Extension of Time for three-months and fee of \$1,020
- Return postcard

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

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By: 
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Reg. No.: 22,176
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